

Metric	Baseline	12-month target
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Hours saved per process

Today's measurement

Defined goal

Cycle time from idea to production AI

Today's measurement

Defined goal

CSAT lift on AI-touched customer journeys

Today's measurement

Defined goal

Incremental revenue from AI-driven products or pricing

Today's measurement

Defined goal

Engineer and analyst retention vs. industry benchmark

Today's measurement

Defined goal